

IT'S TIME TO REBUILD OUR 100-YEAR-OLD RAIL SYSTEM

Built over a century ago, the Red and Purple Line infrastructure needs to be rebuilt to meet the modern-day transit needs of Chicago residents. With long-term growth in ridership and our desire for Chicago to continue attracting businesses that help keep our neighborhoods thriving... it's time to rebuild.

YOUR VOICE, OUR RESPONSE

We know this project asks a lot from the community, just like any large-scale project; therefore, we are committed to doing everything we can to minimize the negative impacts from the construction work. Though this project will be worth it when it's done, we firmly believe that what we do today and along the way is just as important. We will continue to listen to you and be as responsive as we can.

Thank you for your patience as we work to improve your service.





WE HEARD:

Can you incorporate something aesthetically pleasing at construction sites to avoid eyesores in the Lakeview neighborhood?

OUR RESPONSE:

We installed flower boxes and butterfly sculptures, planted trees and laid ground cover on Wilton Avenue and School Street along the fence bordering the CTA-owned lot.





WE HEARD:

How will people know that our businesses are open during construction? Will project workers be asked to shop locally?

OUR RESPONSE:

During advanced utility relocation, we created an Open for Business banner and promoted local businesses on social media, as well as provided parking for customers in CTA-owned lots. Additionally, we encouraged our construction workers to eat and shop locally.

